



UO Campus Cash Terms and Conditions

The University of Oregon utilizes the UO ID Card in a debit card program called UO Campus Cash. This program is intended to add flexibility and convenience for purchases at various locations around campus.

The UO ID Card holder understands and agrees:

UO Campus Cash is a non-transferable, non-interest bearing account with funds prepaid by an authorized card owner or approved designee. This account is not a demand deposit account like your savings or checking account. Money deposited into your UO Campus Cash account may be redeemed for services at locations displaying the UO Campus Cash logo. This account shall be debited, at the point of sale, for goods and services purchased using UO Campus Cash. Account balances will automatically roll over each new term, semester and/or academic year as long as the account owner remains a registered student or employee of the University.

The UO Campus Cash account owner agrees to abide by all rules, regulations, policies and procedures specified by the University of Oregon and the UO Campus Cash plan. The University of Oregon reserves the right to cancel this agreement if an individual violates any rules, policies and/or procedures or breaches in any way any term or condition of this agreement. Future changes in terms and conditions regulating the use of the UO Campus Cash plan will apply to all active accounts in use at that time and will supercede the terms and conditions in effect at the time the account was initially opened. Notification of changes will be provided on the UO Campus Cash web site.

Use of UO Campus Cash

The authorized card owner must present his/her UO ID Card at the time of purchase in order to access his/her UO Campus Cash account. UO Campus Cash can be used at any location displaying the UO Campus Cash Logo. A card will be confiscated if presented by someone other than the authorized card owner.

Account Statements

A card owner may request a detailed statement of all account transactions from the UO Card Office during normal business hours.

Reporting Lost Cards

It is a card owner's responsibility to protect his/her UO ID Card. The cardholder must report a lost or stolen UO ID Card immediately.

This can be done in person at the UO Card office or by calling [541.346.3113] the office during business hours. If UO Card office is closed, the cardholder can have his/her UO Campus Cash account deactivated at The Break [Ground Floor of EMU [541.346.3711].

The University assumes no responsibility for illegitimate use of the card owner's UO Campus Cash account prior to the proper notification of the UO Card office.

Error Resolution Notice

The card owner is responsible for monitoring his/her account. All sales transactions incurred by the card owner are final at the time and point of sale. Any discrepancies must be reported at the time of purchase or in person, at the UO Card Office, the morning after the activity is noticed. A report of activity is available upon request at the UO Card Office. If an error has occurred, the affected transaction[s] will be adjusted.

Account Closure and Refund Policy

- Account balances will automatically roll over each new term, semester, and academic year as long as the account owner remains a registered student or employee of the University.
- Refunds of positive plan balances greater than \$5 will be given only when the card owner no longer has an active relationship with the University. Students must provide evidence of withdrawal or graduation. Faculty, staff, and associates must provide evidence that they are no longer employed with the University. At such time when the affiliation with the University is ended, the UO Card is no longer valid and becomes property of the UO Card Office and should be returned at that time.
- A request for a refund must be provided in writing to the UO Card Office preferably on an official refund request form available in the UO Card Office. Refunds will not be given for amounts less than \$5. Requested refunds will ordinarily be made at the end of the current term or semester. Refunds may be requested and made at other times when applicable criteria are met. A check will be mailed within approximately 30 business days of the refund request. There will not be a service charge for closing an account.
- To receive a refund, the patron must not owe money to the A/R Banner Account.

Inactive Accounts

Should 18 months pass in which no transactions take place and the card owner is no longer affiliated with the University, if the card owner has never requested a refund, any funds remaining in the UO Campus Cash account will be forfeited.

Liability Disclosure

Card owners are responsible for safeguarding their own UO Card. Should the card become lost, misplaced, or stolen the University assumes no responsibility for illegitimate use of the card owner's UO Campus Cash account prior to the card owner notifying the UO Card Office during its normal business hours. During hours that the UO Card office is closed, UO Campus Cash accounts can be deactivated at The Break.

Disclosure of Accounting Information

The University will not disclose information to third parties about the account holder's account or any transfers made except as [1] required by court orders or other applicable laws or [2] the account holder provides explicit written or oral permission.